

訂購日期 Date of order : _____ 負責職員 Ordered by : _____
 (職員專用 Official use only)

職員專用 OFFICIAL USE ONLY 訂單編號 Invoice no. : _____

付款卡授權編號 Card approval code : _____ 確認訂單職員 Order confirmed by : _____

收件者資料 RECIPIENT'S INFORMATION

收件者姓名(小姐/先生/女士) Recipient's name (Ms. / Mr. / Mrs.) : _____ 電話(手提) Tel (mobile) : _____

公司名稱 Company : _____ 電話(公司) Tel (office) : _____ / 家居 (home) : _____

地址 Address : _____

_____ 電郵 Email address : _____

 送件 Delivery 自取 Self pick-up 收件者簽收 Recipient's confirmation : _____

訂單詳情 ORDER DETAILS
 花束 Bouquet 佈置 Arrangement 禮籃 Hamper 開張 Grand Opening 婚宴 Wedding 其他 Others : _____

描述 Description : _____ 總數 Total qty. : _____

送件日期及時間 Delivery date & time : _____

賀卡資料 GREETING CARD DETAILS

收件者姓名 Recipient's name : _____ 送件者姓名 Sender's name : _____

賀卡內容 Message : _____

送件者資料 SENDER'S INFORMATION

送件者姓名(小姐/先生/女士) Sender's name (Ms. / Mr. / Mrs.) : _____ 電話(手提) Tel (mobile) : _____

公司名稱 Company : _____ 電話(公司) Tel (office) : _____ / 家居(home) : _____

地址 Address : _____

_____ 電郵 Email address : _____

付款方式
PAYMENT METHOD : 現金 Cash 現金存入 Cash Bank-in (恆生銀行 Hang Seng Bank 戶口號碼 A/C no.: 024-773-641048-001) 請將存款收據傳真至我們以確認訂單 Please fax back the receipt for order confirmation
 易辦事 EPS 信用卡 VISA / Master

信用卡卡主姓名 Cardholder name : _____ 信用卡到期日 Card expiry date : _____

信用卡號碼 Credit card no. : _____ 簽署 Signature : _____

所有經由傳真/電郵處理之訂單將於24小時內以電話通知確認。如閣下仍未收到電話確認，請致電我們查詢，電話：2915 7488，謝謝！
ALL FAX / EMAIL ORDERS WILL BE CONFIRMED BY PHONE WITHIN 24 HOURS. IF YOU DO NOT HEAR FROM US, PLEASE CONTACT US AT 2915 7488 TO CONFIRM ORDERS. THANK YOU.

請詳細閱讀背面之《收集個人資料聲明》，並於閱畢後在以下之空格內加上「✓」號以表示閣下同意。

Please read the <<Personal Information Collection Statement>> at the back and tick the box provided below to give your consent.

 閣下同意我們將使用閣下於上述提供之個人資料於下列之推廣及直接促銷活動，當中包括(但不限於)：

You agreed that we could make use of your personal data/information completed in the above for the following promotional and direct marketing activities, including but not limited to:

- 本公司品牌之美容、醫學美容及花藝相關之產品及服務；及/或

the products and services related to cosmetic, beauty, medical beauty and florist of the Company's Brands; and/or

- 本公司品牌之合作夥伴所提供之產品及服務之優惠及推廣(當中包括但不限於生活、娛樂、消閒等相關之產品及服務)。

the offers and promotions on the products and services from the Company's Brands' business partners (including but not limited to products and services on lifestyle, entertainment, leisure products and services etc.)

客戶簽署 Signature of the customer

姓名 Name

日期 Date

條款及細則

付款

- 少於HK\$3,000之訂單必須於送貨前全數繳付。HK\$3,000或以上的訂單，必須繳付總額的50%作訂金，及餘額必須在送貨5天前繳付。所支付的訂金將不予退還。
- 可選擇以現金、EPS易辦事或信用卡(VISA, Master) 付款。

更改/取消訂單

- 恕不接受取消訂單，及所有已出售之花束/植物/貨品不可兌換及不可退款。
- 如婚宴或其他花卉裝飾安排的訂單有所更改，請於至少2星期前通知。並須收取訂單總額10%的行政費用。
- 恕不接受花束/禮籃訂單之更改。

送貨服務

- 送貨服務另需收取費用。送貨費用如下：HK\$100 — 香港島 / HK\$160 — 九龍 / HK\$200 — 新界 / HK\$250 — 離島
- 我們會盡量於你所要求時間內送貨，但受交通情況影響下並不能完全保證送貨時間。

季節性供應

- 由於鮮花受季節性和地區性供應所影響，目錄中的所有鮮花或並不能全天候供應，我們將以類似的風格、同等或更高價格的鮮花取代。
- 由於鮮花是天然的，其顏色可能與目錄/照片所顯示的而有所不同。但是，我們會盡力保持其顏色、大小和形狀與目錄/照片內呈現的相近。
- 目錄中的產品並不按比例，如欲查詢產品尺寸，請與我們聯絡。

價格

- Oasis Florist Co. Ltd. 有權隨時調整花卉的價格，恕不另行通知；如有任何爭議，Oasis Florist Co. Ltd. 將保留最終決定權。
- 建議顧客向職員查詢最新價格。

TERMS & CONDITIONS

PAYMENT

- Orders of less than HK\$3,000 must be fully paid before delivery. A delivery of 50% of the invoice amount is required for orders of HK\$3,000 or more. The remaining balance of 50% must be settled at least 5 days before delivery. All deposits paid are non-refundable.
- Payment can be made in cash, EPS or credit cards (VISA, Master).

CHANGE / CANCELLATION OF ORDER

- No cancellation of order is accepted and all flowers/ plants / goods sold are non-exchangeable and non-refundable.
- A 2 weeks' notice in advance is required for wedding or other floral decoration arrangements if there is any change made to your order. An administration fee at 10% on invoice amount will be charged to customers.
- No change will be accepted for bouquets / baskets' orders.

DELIVERY SERVICE

- Delivery service fee is required for using our delivery service. The service charges are listed as follows: HK\$100 – HK / HK\$160 – KL / HK\$200 – NT / HK\$250 – Island
- We will try to accommodate the requested delivery time but is not guaranteed and will be subject to traffic situations.

SEASONAL AVAILABILITY

- Due to seasonal and regional availability of flowers, not all flowers / arrangements shown in the catalogue are available at all time. Substitution of flowers of similar style with equal or greater value may be necessary.
- As flowers are natural products, colors may vary from that shown in the catalogue / photo references. However, we will try our best to maintain colour scheme, size and shape of the flower arrangement.
- Products in the catalogue are not in scale, for product dimensions, please check with our staff.

PRICING

- Oasis Florist Co. Ltd. reserves the right to adjust the prices of flower arrangements without prior notice; in case of any disputes, the decision of Oasis Florist Co. Ltd. shall remain final.
- Customers are recommended to check the latest selling price with our staff before sales confirmed.

收集個人資料聲明

閣下在此所提供的個人資料將會被奧思集團、其聯營公司、附屬公司、及/或關聯公司(下統稱為「本公司」)作以下用途：

- 查證閣下之身份以及與本公司之關係
- 處理及執行閣下之要求，以及隨後由本公司所提供之服務。

所收集之個人資料亦將用作編製不記名的使用及服務人數綜合統計。同時，此等資料亦可由本公司用於本公司、其代理人及 / 或合作夥伴的產品及服務的開發。

本公司會使用所有可行之程序，保障你個人資料的私隱權，並確保獲授權使用你個人資料之機構，必須遵守相關之規條。

根據個人資料(私隱)條例，你有權在此所提供的個人資料 (i) 查證是否由我們存放，(ii) 要求查看及 (iii) 修改此等個人資料。如你欲行使上述權利或有任何查詢，請前往OASIS florist，我們的職員將樂意為您效勞。

PERSONAL INFORMATION COLLECTION STATEMENT

The personal data collected herein shall be used by Water Oasis Group including but not limited to its affiliates, subsidiaries, and / or associated companies (hereinafter collectively referred to as "the Company") to:

- Ascertain your identity and relationship with the Company;
- Process and administer your request and subsequent services provided by, or on behalf of, or in conjunction with the Company

The personal data shall be used for the purpose of compiling aggregated, anonymous statistics about the usage and people using our services and may be used by the Company for the development of the Company's goods and services by us, our agents and/or affinity partners.

The Company's policy will take all practicable steps to safeguard the privacy of your personal data and to impose similar conditions on authorized parties having access to your personal data.

Under the Personal Data (Privacy) Ordinance, you have the right to (i) ascertain whether we possess, (ii) request access to, and (iii) request correction of, your personal data. If you wish to exercise these rights or if you have any inquiries, please contact the staff at our OASIS florist for assistance.

除非我們已取得閣下同意，否則我們並不會使用閣下之個人資料以作推廣及直接促銷。

Unless we have your consent, we will not make use of your personal data for promotional and direct marketing purposes.

若閣下希望停止接收此等資訊，請將閣下之意願連同你的姓名及聯絡號碼，以書面方式通知我們。若閣下曾拒收此等資訊而希望重新接收，亦請以書面方式通知我們。

If you wish stop receiving this kind of information, please inform us in writing by mail, identifying yourself with your name and contact number. Even if you have unsubscribed receiving our information previously, you are welcome to inform us in writing to re-start receiving our information at anytime.

請郵寄信件至：香港銅鑼灣告士打道280號世貿中心18樓奧思集團有限公司 或 發送電郵至：DM@oasis-group.com.hk

Please send your mail to the following address in respect of the above: Water Oasis Group Limited, 18/F., World Trade Centre, 280 Gloucester Road, Causeway Bay, Hong Kong OR you may send email to DM@oasis-group.com.hk

"本公司品牌" 為H2O+、GLYCEL、ERNO LASZLO、水之屋、水磨坊、水纖屋、OASIS homme、奧思醫學美容中心、OASIS health、OASIS nail 及奧思花軒。

"The Company's Brands" includes H2O+, GLYCEL, ERNO LASZLO, OASIS spa, OASIS beauty, Aqua Beauty, OASIS homme, OASIS medical centre, OASIS health, OASIS nail and OASIS florist.

查詢詳情請致電
For enquiry, please call 2915 7488